

TERMS & CONDITIONS — FiberVPN.io

Last Updated: 21/11/2025

These Terms and Conditions ("Terms") govern your use of the FiberVPN website (*fibervpn.io*), mobile apps, and related services ("Service"), provided by **Codego Group LTD** ("FiberVPN", "we", "our", "us").

By accessing FiberVPN or using the Service, you agree to be legally bound by these Terms. If you do not agree, do not use FiberVPN.

1. Company Information

FiberVPN is a brand property of:

Codego Group LTD

152 / NO.9 Triq IN- Naxxar

M-SGN 9030 San Ġwann, Malta

Support Contact: support@fibervpn.io

2. Eligibility

You must be at least **18 years old** or the age of legal majority in your country to use FiberVPN. By creating an account or using the Service, you confirm that you meet this requirement.

3. Description of Service

FiberVPN provides:

- High-speed fiber-based residential VPN connections
- Real residential IP addresses
- Unlimited bandwidth
- No logs and full privacy
- Encryption for all connections
- Cross-platform mobile applications

Features and availability may vary by region.

4. No-Logs Policy

FiberVPN operates under a strict **No-Logs Policy**:

We **do not collect or store**:

- Browsing history
- Traffic destination
- DNS queries
- Connection timestamps
- Bandwidth consumption
- Original or assigned IP addresses
- Online activity or metadata

We **never** monitor, track, or inspect user activity.

The only information we store is minimal account information required for login and billing as described in our **Privacy Policy**.

5. Account Registration

To use the Service, you may need to create an account using:

- Email & password
- Single-sign-on (Apple, Google), where available

You agree to:

- Provide accurate information
- Maintain the confidentiality of your login credentials
- Notify us immediately if you suspect unauthorized access

You are responsible for any activity performed under your account.

6. Subscription & Billing

6.1. Plans

FiberVPN offers recurring subscription plans:

- **Monthly**

- **Yearly** (discounted)

Your subscription will automatically renew unless cancelled before the end of the current billing cycle.

6.2. Payment Processing

Payments are processed through trusted third parties (Stripe, PayPal, Apple, Google). FiberVPN does **not** store full credit card or payment details.

6.3. Renewal Charges

If you do not cancel your subscription before renewal, fees for the next term will be automatically charged.

7. Refund Policy

Refund requests are governed by the dedicated **Refund Policy**, available on our website. In general, subscriptions are **non-refundable** after activation unless required by law.

For purchases made through Apple App Store or Google Play, refund requests must be handled directly through the respective store.

8. Acceptable Use Policy

You agree **NOT** to use FiberVPN for:

- Illegal activities or violations of applicable laws
- Harming, threatening, or defrauding individuals or businesses
- Distributing malware, spam, or harmful content
- Unauthorized system or network intrusion
- Intellectual property violations
- Circumventing bans, automated scraping, or abuse of platforms
- Reselling or sharing accounts without permission
- Activities that overload or destabilize the service

We may suspend or terminate access if we reasonably believe you are violating these Terms.

9. Intellectual Property

All:

- Software
- Logos
- Brand names
- Website content
- App interfaces
- Trademarks

are the exclusive property of **Codego Group LTD**.

You may not copy, reverse engineer, reproduce, modify, rent, or distribute any FiberVPN property without written authorization.

10. Service Availability

FiberVPN is provided “**as-is**” and “**as-available**”.

We do not guarantee:

- Uninterrupted service
- Absolute anonymity
- Compatibility with all devices or networks
- That all servers or IPs will be available at all times

Maintenance, updates, or external network issues may affect availability.

11. Limitation of Liability

To the maximum extent permitted by law:

FiberVPN and Codego Group LTD shall **not be liable** for:

- Loss of data
- Loss of revenue or profits
- Indirect, incidental, or consequential damages
- Service interruption
- Misuse of the service by the user

- Any actions performed using acquired IP addresses

Our maximum liability will never exceed the amount paid for the subscription term in which the claim occurred.

12. Indemnification

You agree to indemnify and hold FiberVPN and Codego Group LTD harmless against any claims arising from:

- Misuse of the service
- Violation of these Terms
- Violation of laws or third-party rights

13. Termination

We may suspend or terminate your account if:

- You violate these Terms
- We detect abuse of the service
- We are required to comply with legal obligations

Upon termination:

- Your right to use the service ends immediately
- No refund will be issued unless stated by law

14. Changes to the Service and Terms

We may modify or discontinue the Service or update these Terms at any time. Updates will be posted on the website with a new "Last Updated" date.

Continued use of the Service constitutes acceptance of updated Terms.

15. Governing Law

These Terms are governed by the laws of **Malta**.

Any disputes shall be resolved exclusively in the courts of Malta, unless consumer protection laws apply differently in your jurisdiction.

16. Contact Information

For questions, support, or legal concerns:

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